

Aftermarket Services

Your Single-Source Partner for Mission Critical Reliability.



Why MCG

- **Single-Source Solution:** One partner for planning, equipment, installation, and ongoing service
- **OEM Independence:** Service and repairs without factory-schedule delays
- **National Coverage:** Experienced field technicians deployed across the U.S.
- **Proven Reliability:** Trusted in data centers, utilities, heavy industrial, healthcare, and other mission critical environments

Overview

Mission Critical Group (MCG) simplifies aftermarket support with end-to-end service, including maintenance, testing, commissioning, decommissioning, repairs, and emergency response delivered by one trusted partner for seamless coordination and maximum uptime. Backed by over 1.5 million square feet of U.S.-based manufacturing, MCG combines domestic production strength with nationwide service coverage to keep mission critical operations running without delay.

Services

Field Services

- Construction and installation technical field support
- NETA ATS and MTS testing
- Load-banking and emergency generator support
- UPS, STS, and battery system LI-L5 and IST/CX support
- Maintenance shutdowns, temporary power, and emergency services
- Startup, installation, and warranty service
- Refurbished and rental equipment solutions
- Commissioning and performance verification
- Ongoing technical support and rapid emergency response

Operations & Maintenance

- Remote operations and alarm automation
- Predictive and preventive maintenance programs
- Spare parts and battery lifecycle programs
- Supplemental staffing and fault review
- Decommissioning and full lifecycle support

Powering What's Next

MCG delivers end-to-end support for the entire power lifecycle — from expert engineering and controls integration to startup, maintenance, and modernization — all backed by a dedicated PMO that ensures every project is executed with precision, speed, and total accountability.



Scan the QR code or visit us at missioncriticalgroup.com

